

REINFORCED HEALTH PROTOCOL



The mask must be worn every time you go to our spaces from the age of 11 years old. It is strongly recommended from 6 years old.

An alcoholic hydrogel is available in all public spaces.

We disinfect all contact areas several times a day, such as door handles, window handles, switches, payment devices, reception desk, etc.



A health officer has been appointed as part of the fight against Covid-19, and all of our staff are trained in barrier gestures and new operating modes to ensure everyone's safety and comfort.

The barrier gestures are recalled by display in all public spaces to invite everyone to respect them for everyone's health.



The brochures and other supporting documents have been removed from our rooms and public spaces in order to limit multi-user contacts. You will find our menus, a presentation of the equipment as well as the health and safety instructions digitally via a QR code.

The capacity of the restaurants, the beach, and the swimming pool are also limited to respect the rules of physical distance.



For your protection and for our employees, plexiglass protection has been installed in the entire reception area.

After every departure, our rooms and suites are disinfected according to a strict protocol with certified materials and products. Your room will be cleaned on request during your stay and during your absence to ensure your safety and that of our staff.

RESERVATIONS FOR THE RESTAURANTS AND BEACH ARE MANDATORY

You will be offered a time slot for your continental breakfast and your meals.



BARS, BEACH AND RESTAURANTS

Customers of our bars and restaurants must wear a mask and keep it on, except at the table. A disposable mask is available on request. To ensure your safety, all of our tables are at a distance of one meter.

LESSONS IN SMALL GROUPS

The YOGA class for small groups is organized on the beach pontoon.



TREATMENTS AND MASSAGES

Treatments and massages are offered taking into account barrier gestures and according to a specific health protocol. The therapist and the client wear a mask during treatment.

BEACH - RESERVATIONS REQUIRED

Beach loungers/chairs are 1 meter apart.



WATER SKI CLUB

The Water Ski Club will apply universal barrier gestures and a health protocol specific to its activity.

THE FITNESS STUDIO AT JUANA

The sauna capacity is limited to two people, with a minimum distance of one meter. The capacity of the fitness room is limited to two people.



SWIMMING POOL AT JUANA

The sun loungers by the pool are one meter apart. For your safety, the number of people allowed to stay in the water is fixed at ten. The chlorine content in our pool is optimized by the respective comply with standard regulations.

PROCEDURE WHEN A SUSPECT CARRIER IS FOUND

A procedure is in place when a Covid-19 suspect is discovered, regardless of whether it is a guest or an employee.